

Medfusion virtual visits

Patient Experience Platform



Increase patient access



Lower contagion risk



Boost Revenue

The power of virtual visits, powered by OTTO Health, integrates with your EHR/PM to ensure a smooth user experience tailored to your workflow. As a result, you can easily connect with your patients on any device, while providing a consistent experience whether they see you in the office or via video.

Improve your patients' access and engagement with the practice, while boosting patient and provider satisfaction, enabling positive outcomes, and improving cost.



Challenges you face

Contagious patients

Virtual visits help lower patient and provider risk of infectious diseases, like COVID-19. Screen patients who may be contagious or should not come into the office.

Providing convenient access

Virtual visits can help decrease no-shows, cancellations, patient wait times and lost revenue, allowing you to stay competitive in a more consumer oriented market.

Reimbursement

Most states have commercial insurance virtual visit laws and many of them mandate that virtual visits are reimbursed at the same rate as an in-office visit.

Virtual visits enables

Convenient access for a providers, population

On average, 49% of consumers would choose providers who offer virtual visits. Increase convenience for you and your patients through cloud-based access on any device, anywhere.

Increase patient collections

Turn phone calls into reimbursable virtual visits and collect payment and copays in advance.

See more patients

The average virtual visit is a focused 12 minutes, letting you see more patients in a day.



Key features

On-Demand Integrated Visits – Transition after-hours phone calls to integrated virtual visits in OTTO, without needing access to your EHR or PM system.

In-Visit Features – Share your screen, pass documents, and chat with your patient all within the virtual visit.

English and Spanish Capabilities – Additional full integration with interpretive services into your visit is available in most languages.

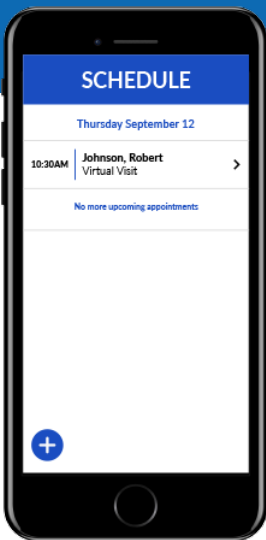
Payment Flow – Collect patient payments through integrated payment processing partners.

Clinical Administrator Workflow – Enable support staff to perform their full administrative functions during virtual visits such as verifying insurance information, completing pre-visit patient intake, or scheduling follow-up appointments.

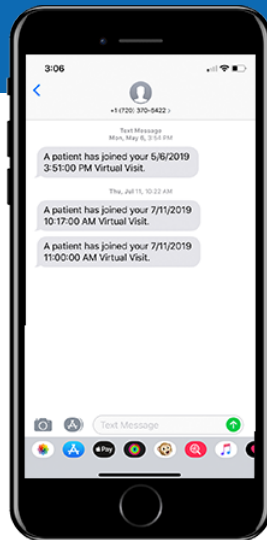
Customizable Patient Communication – Customize patient email and text reminders.

Hub and Spoke Functionality – Accommodate Medicare or Medicaid patients at originating sites, or coordinate other hub-and-spoke models like mobile health services, in-home care, or off-site specialists.

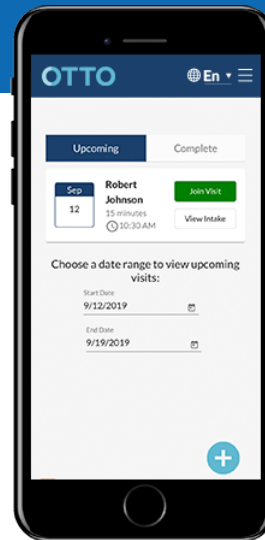
“This telehealth solution is a complete game changer— integration is logistically doable, and the video quality is the best. Since offering patients more appointment access, our practice has grown as well.” *-Dr. Steven Schwartz, Potomac Physician Associates*



Schedule virtual visit in EHR/PM



Notification that patient is ready



Upcoming visits inside OTTO



Virtual visit with patient