



Medfusion Patient Portal: Your patient experience manager

The right patient portal goes far beyond just helping you meet Meaningful Use measures -- it enhances the patient-provider relationship. A portal enables secure online data exchange and clear communications, but it also empowers patients to handle routine tasks themselves, giving them more ownership of their healthcare and freeing your staff to focus on patient care.

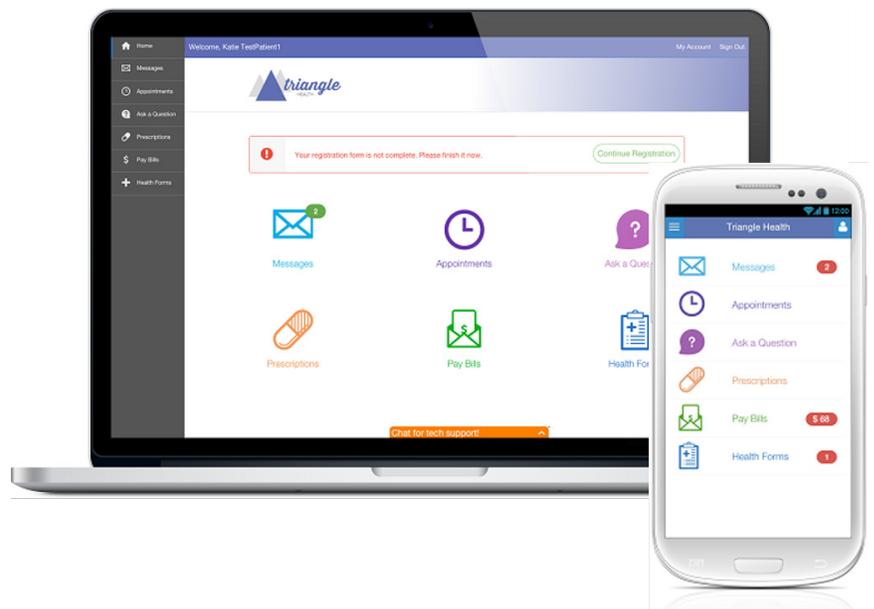
A few of the features our Portal offers...

Front Desk/Clinical

- Secure message & Ask a staff
- Linked accounts for families
- Patient registration
- Appointment request
- Health history/intake forms
- Prescription renewal requests
- Live patient chat help
- Spanish language portal

Electronic Self Pay Options

- Online bill pay
- Pay Here guest pay
- Payment plans with card-on-file
- eStatements
- Printed statements
- Point of sale terminals
- Virtual card swiper
- Consolidated transaction reporting



It can be challenging to get everyone on board with your portal, so we offer a variety of resources to help you train staff and convey portal benefits to patients:

Patient Engagement Support

- Marketing materials - flyers, posters, appointment cards
- Patient portal promotion videos for your website or waiting room
- Mass email messaging
- Online patient help support

Staff Engagement Support

- NC-based Customer Care team
- Online Resource Center/knowledge base
- Training and product videos
- Recorded webinar videos
- Downloadable FAQs and info materials

And to Meet Your MU Goals...

- Secure patient messaging
- Sending clinical summaries (CCDs)
- Personal health record
- Utilization Dashboard to monitor metrics



To learn more about how the Medfusion Patient Portal can improve your patient engagement and help you meet your business and Meaningful Use goals, give us a call a 1-877-599-5123, or send an email to letstalk@medfusion.com.

For ONC Transparency and Disclosure Information, please visit: www.medfusion.com/solutions/